Hatt Pilates Membership

Welcome to Hatt Pilates, where your journey to optimal health and well-being begins! We've designed our Pilates membership with your progress in mind.

We believe in flexibility at Hatt's, so our classes run throughout the year, excluding only Bank Holidays and a 2-week break over the festive season. This means you can join us anytime.

As a valued Hatt Pilates member, you will benefit from personalised 1:1 sessions or small 5:1 classes.

Our Pilates sessions offer the perfect blend of mat and reformer exercises, keeping each class diverse, enjoyable, and effective. With small class sizes, you'll receive individual attention from our expert instructors, honing in on your specific goals week after week.

But that's not all – your membership includes flexible options for you to attend multiple classes each week – daily if your schedule allows, by combining In-Clinic classes with LIVE online Zoom classes, a suite of pre-recorded classes and tutorials PLUS six monthly complimentary 1:1 reviews, providing valuable insights into your progress and helping you achieve your fitness milestones.

Membership options and pricing:

Hatt Pilates Class Membership
(£119 per month)

Up to 5 in clinic classes monthly

PLUS

Regular online LIVEclasses

PLUS

Pre-recorded Online classes and tutorials

PLUS

Six monthly 1:1 Reviews

PLUS

20% discount on Pilates 1:1's

PLUS

10% discount on other services

Hatt Pilates 1:1 Membership
(£259 per month)

4 x 1:1s monthly

PLUS

Regular online LIVE classes

PLUS

Pre-recorded Online classes and tutorials

PLUS

Six monthly 1:1 Reviews

PLUS

20% discount on Pilates 1:1's

PLUS

10% discount on other services

Getting started is easy:

1. Choose between a class or a 1:1 membership
2. For a class membership decide on a fixed class* each week or a flexible** approach to suit your schedule
3. For a 1:1 membership book ahead as far as you wish to secure your sessions
4. Ready to start in the next four weeks? To book your initial 1:1 session call our Patient Services team on 01380 730473, and they will help you every step of the way.

Fixed class *

- Same day and time each week guaranteed
- Make up class option available if you are unable to make your usual class

Flexible class**

- Five classes per month to book at a time that suits your schedule
- Book classes up to 4 weeks ahead

Benefits we encourage you to take advantage of:

Online class schedule and pre-recorded videos

- Access the live online class schedule and a diverse library of pre-recorded Pilates videos by logging into your members' area on the website.
- Enjoy the flexibility of accessing Pilates sessions from any location, anytime.

In Clinic Classes

Choose between a fixed or flexible class time each week in our studio

Live Online Classes

Join us on Zoom for live classes each week

Member's Area

Access pre-recorded classes anytime and anywhere

Discounts

20% off additional 1:1s and Pilates Reviews.
10% off Hatt Clinic services and products, except already discounted ones. For personal use only.
Further discount off 2nd or additional class memberships.

Terms and conditions of your membership:

To make sure our Pilates membership runs smoothly, please take a look at the finer details listed below. If you have any questions, please don't hesitate to get in touch.

Joining mid-month

- Join anytime. If you join before the first direct debit, an interim payment can be taken so you can start immediately.

Direct debit information

- Monthly membership costs are evenly spread over 12 months.
- Direct debits are processed for the following month's fees on the 24th of each month. For example, a direct debit on the 24th of April covers attendance in May.
- New members have a 30-day cooling-off period for cancellation with no extra charge.

Makeup classes (for fixed class memberships only)

- Makeup classes can be requested from 4 weeks prior and up to 24 hours before the class you cannot attend. The 4 week notice limit is to avoid blocking membership slots for new members. Makeup class bookings cannot subsequently be moved due to administration costs.
- If we can't find a time to suit your schedule, we will add a Makeup class to your account for future use.
- Make up classes can be booked up to 4 weeks ahead from the date you call.
- Makeup classes have no cash value, are non-transferable, and expire after 6 months.
- You can use our weekend answering machine for Make up class notice

Flexible Class Membership

- You can book five classes per month at a time that suits you (adjusted accordingly for mid - month start)
- You can book classes up to 4 weeks in advance.
- 24 hours' notice is needed to cancel a class. Otherwise, it counts as a used class.
- Unused flexible membership classes expire at the end of each calendar month.

Makeup 1:1's (for 1:1 memberships only)

- If you have been unable to attend all 4 of your 1:1's in the prior month you can request a 1:1 Make up to be applied to your account for future use.
- Makeup 1:1's have no cash value, are non-transferable, and expire after 6 months.
- Make up 1:1's can be booked up to 4 weeks ahead from the date you call.

Additional classes

- Members can purchase additional classes to supplement their chosen membership.

Six monthly Pilates 1:1 Reviews

- Each six months you will be invited to attend your complimentary Review appointment.
- Once booked 24-hours notice is required to reschedule. Otherwise, it counts as a used session.
- This appointment is not transferrable to other services.

Bank holiday classes:

- On a Bank Holiday, choose between arranging a Makeup class up to 4 weeks in advance or we will automatically add one to your account.

Christmas break

- This is a two-week break around Christmas and New Year, where there will be no In-clinic classes or LIVE online classes; specific dates will be shared annually.
- Make up classes are not applicable for this 2 week period.

Class cancellation by the Hatt team:

- If a class is cancelled due to unforeseen circumstances a make up credit will be applied to your account.

Membership fee changes:

- Fees are reviewed intermittently; one month's notice will be provided if any changes occur.

Membership cancellation by member:

- We require one month's notice to cancel your membership.
- Please don't cancel your direct debit as we will do this for you, just call Patient Services and they will handle everything. There may be an interim payment needed to finalise your membership.
- Following your last active membership day all Make ups and additional clinic discounts will immediately expire.

Membership rejoining:

- Class availability may vary— there will be a £70 administration fee if you rejoin within three months of cancellation.

Extended absence from classes

- If you are absent for more than a few weeks, please get in touch with your teacher or our team to discuss your needs.

Are you ready to elevate your Pilates experience and embark on a transformative wellness journey with Hatt's? Let's make Pilates part of your everyday life!

Call our Patient Services team now on 01380 730473.